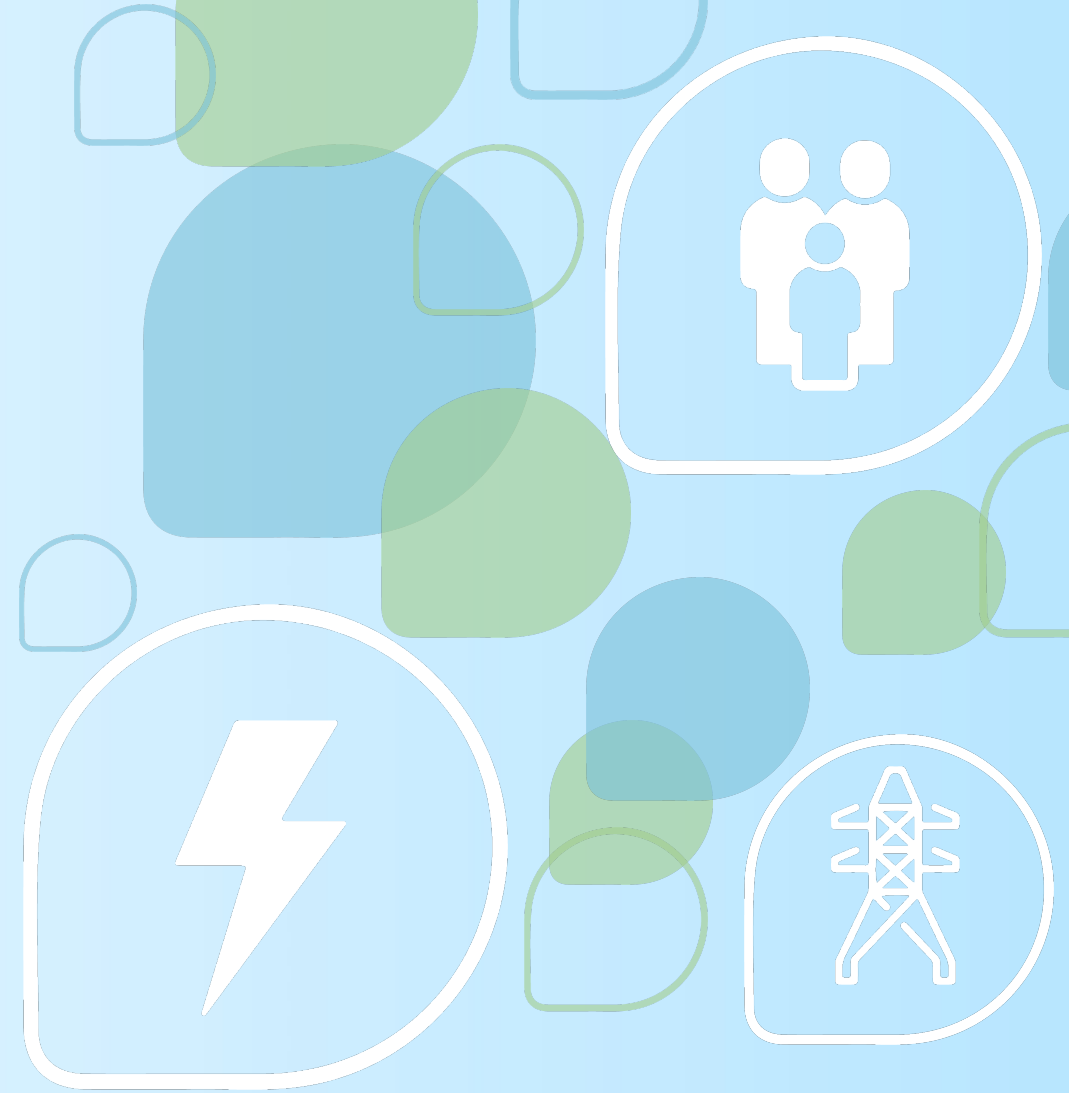


# Smart Readiness Indicator (SRI)

The SRI platform  
Plenary meeting #1





# Welcome to the SRI platform kick off meeting

## ● Some practicalities:

- This meeting will be recorded
- There is a Q&A session at the end of the meeting → Please write down your questions in the chat.

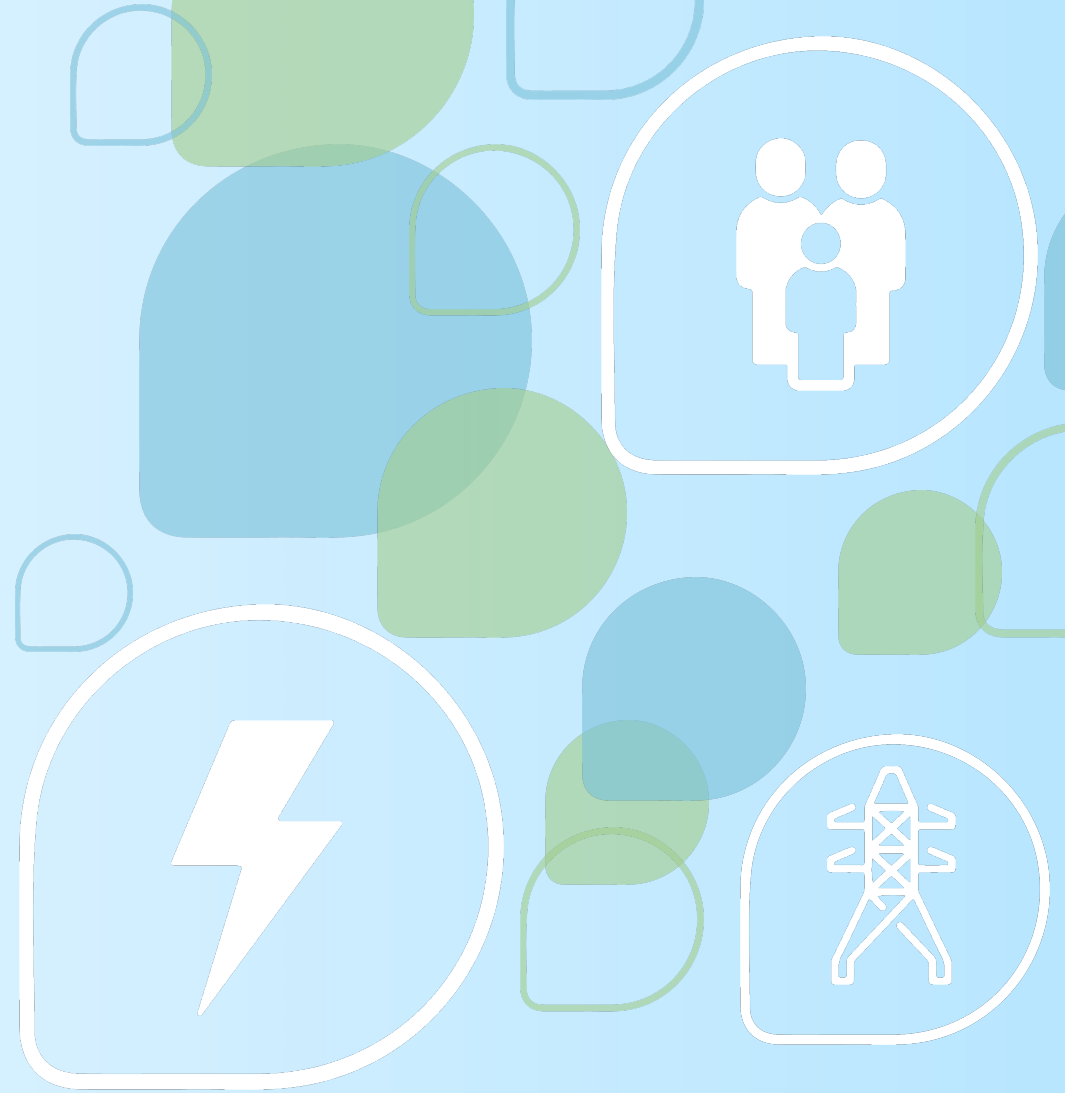
# Agenda

Welcome		Stefan Moser – DG ENER B3	
Introduction			
Summary of the previous SRI development work		Stijn Verbeke - VITO	
What is in the EPBD and delegated/implementing acts		Brigitte Jacquemont – DG ENER	
Tasks and planning of the SRI consortium		Stijn Verbeke - VITO	
Testing and implementation of the SRI in the EU		Moderator: Sophie Dourlens-Quaranta – R2M	
SRI testing programmes – overview of current status		Sophie Dourlens-Quaranta – R2M	
Member States’ presentation on local SRI testing activities		Austria: Robert Stadler - OIB Denmark: Allan Hansen – DEA France: Annabelle Walgraffe – DGALN / Nicolas Cabassud – CEREMA	
Break			
The SRI platform			
Presentation on the structure and operation of the SRI platform		Paul Waide - WSEE	
Invitation to apply for membership of the platform Working Groups		Paul Waide - WSEE	
Discussion; Q&A			
Open discussion on questions received via the chat			
Close of meeting		Brigitte Jacquemont – DG ENER	

# Smart Readiness Indicator (SRI)

Welcome

*Stefan Moser – DG ENER B3*



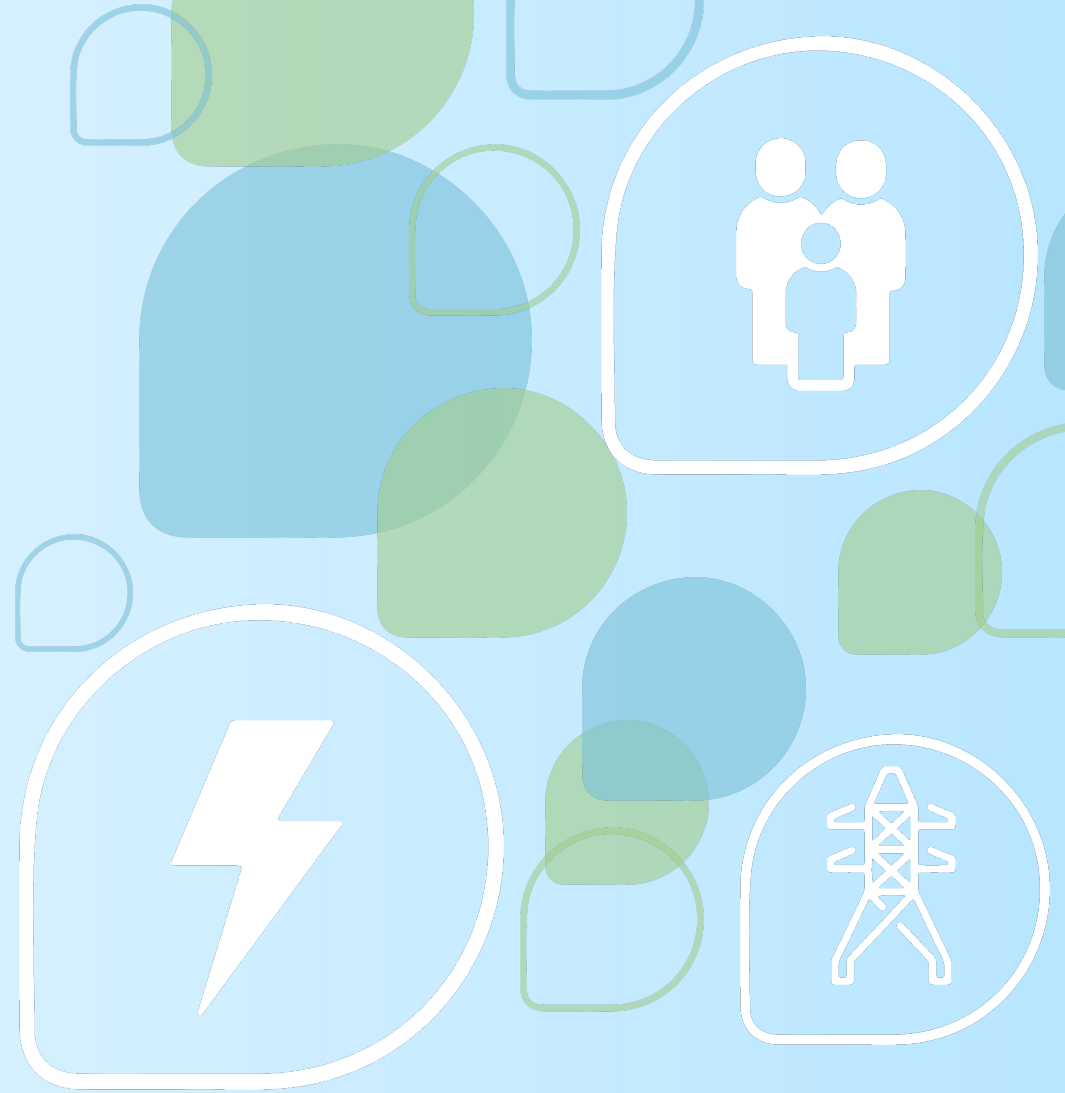
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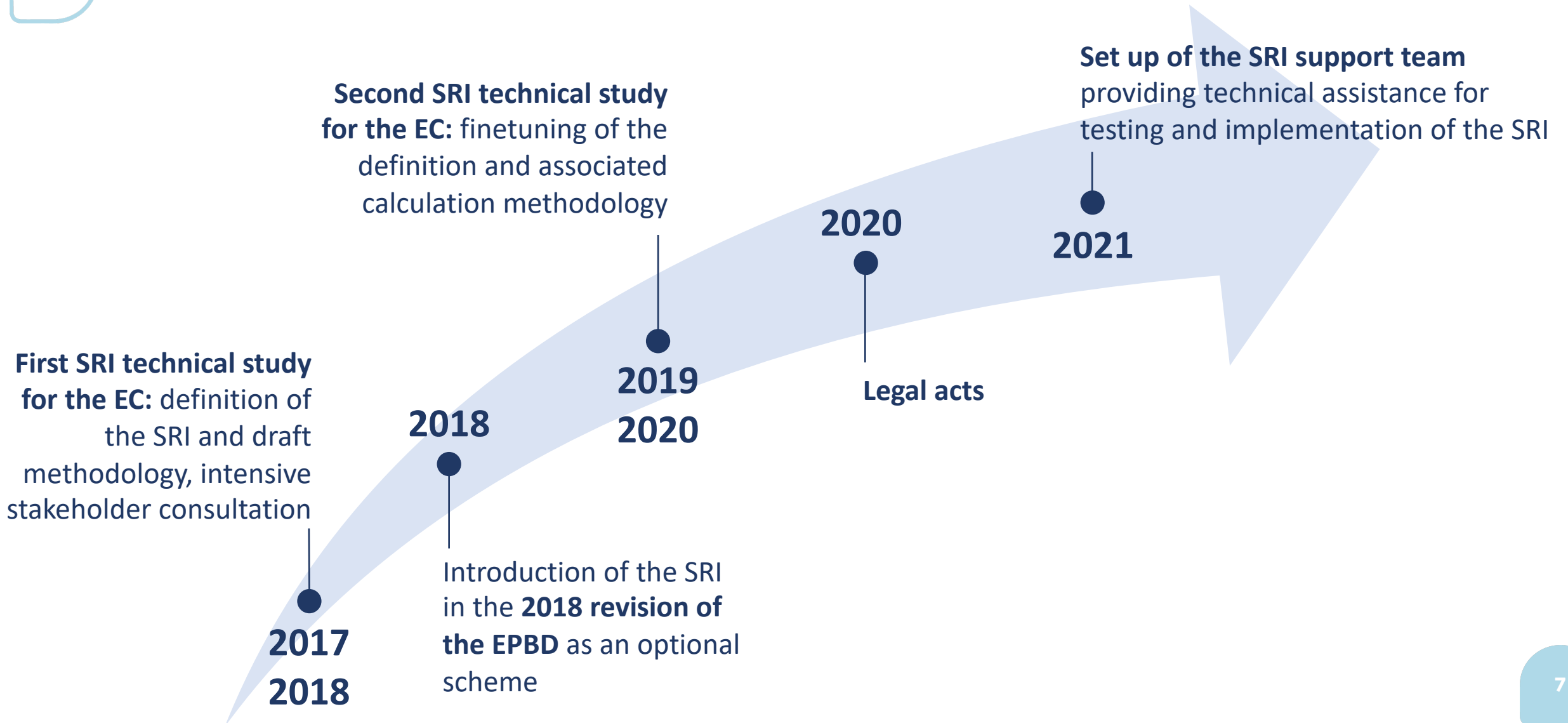
# Smart Readiness Indicator (SRI)

Summary of the previous SRI development work

*Stijn Verbeke – VITO/EnergyVille*



# History of the SRI



# SRI methodology

- The SRI assesses buildings (or building units), based on their capacity to satisfy **seven impact criteria**:



Optimise energy efficiency and overall in-use performance



Adapt their operation to the needs of the occupant



Adapt to signals from the grid (energy flexibility)



Energy efficiency



Maintenance and fault prediction



Comfort



Convenience



Health, well-being and accessibility






















Information to occupants



Energy flexibility and storage

# SRI methodology

Overall SRI score (%) + SRI class							
%		%				%	
 Optimise energy efficiency and overall in-use performance		 Adapt its operation to the needs of the occupant				 Adapt to signals from the grid (energy flexibility)	
%	%	%	%	%	%	%	
 Energy efficiency	 Maintenance and fault prediction	 Comfort	 Convenience	 Health, well-being and accessibility	 Information to occupants	 Energy flexibility and storage	

 Heating	%	%	%	%	%	%	%	%
 Cooling	%	%	%	%	%	%	%	%
 Domestic hot water	%	%	%	%	%	%	%	%
 Ventilation	%	%	%	%	%	%	%	%
 Lighting	%	%	%	%	%	%	%	%
 Dynamic building envelope	%	%	%	%	%	%	%	%
 Electricity	%	%				%	%	%
 Electric vehicle charging		%		%		%	%	%
 Monitoring and control	%	%	%	%	%	%	%	%

# More background information

## ● More info on the SRI methodological framework?

[SRI Training webinar](#)



[SRI training package](#)



[Final report  
of the technical study](#)





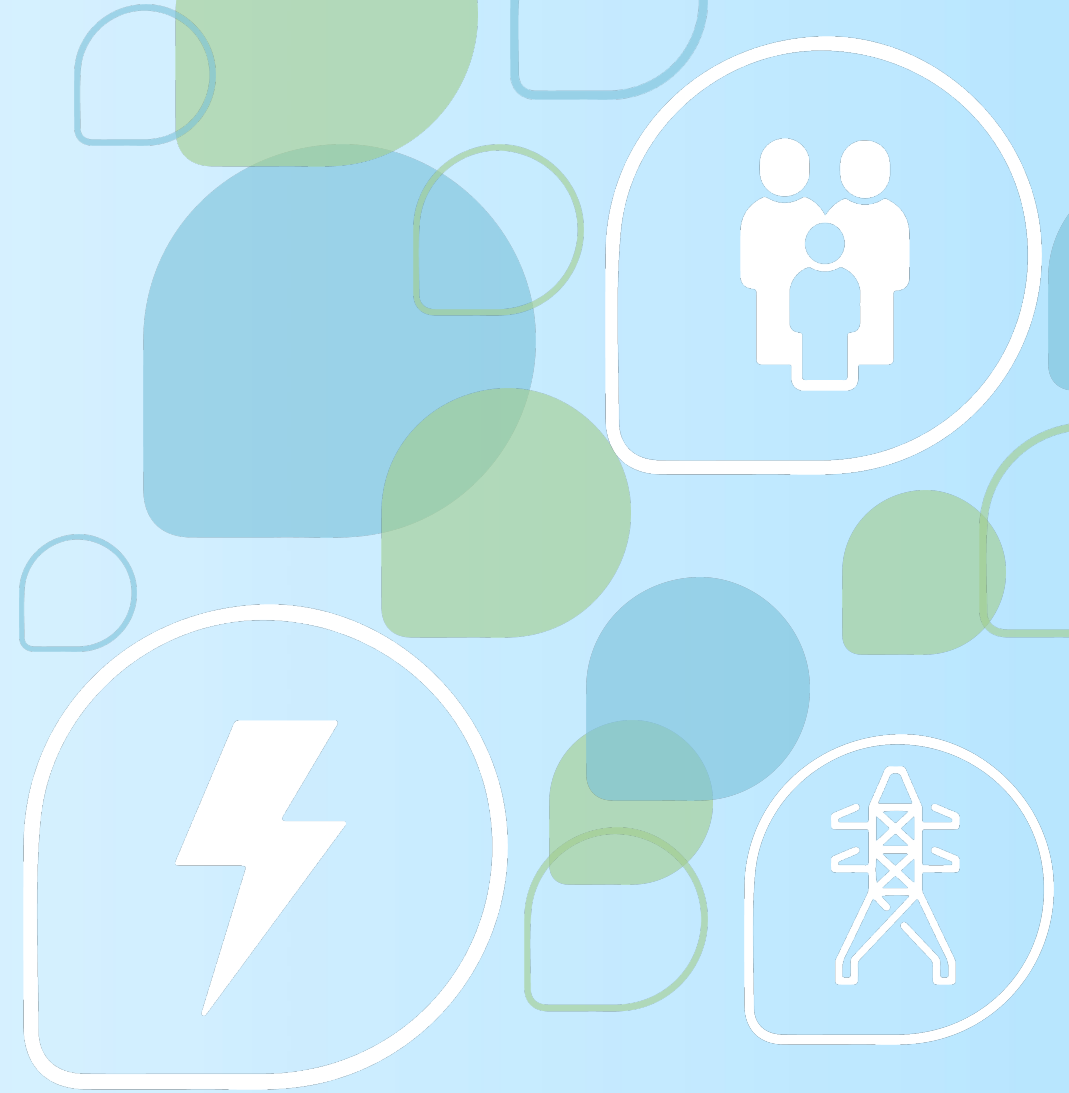
# Conclusions by the technical study teams

- The Smart Readiness Indicator is a cost-effective instrument which can unlock the untapped potential of smart technologies in the building sector
- The deployment of a common terminology and rating scheme for smart building technologies is strongly supported by consumers and industrial stakeholders
- The proposed methodology is simple, actionable and requires acceptable efforts

# Smart Readiness Indicator (SRI)

EPBD and its delegated  
& implementing acts

*Brigitte Jacquemont – DG ENER*





*“We are determined to tackle climate change and turn it into an opportunity for the European Union”.*

*President von der Leyen*

**#EUGreenDeal**





# European Green Deal & Renovation Wave

- With the European Green Deal and the Renovation Wave, the European Union promotes the renovation of buildings, to **help people cut their energy bills and energy use**
- The 2018 revision of the European Energy Performance of Buildings Directive (EPBD) heavily emphasised the potential of **smart technologies** in the building sector, to improve both **energy efficiency and the well-being of people**

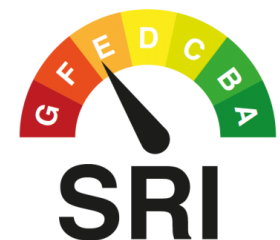
# The EPBD – 2018 revision

- Initiated with the **Clean Energy for all Europeans package** (2016)
- Two focus points: **Renovation and Smart Buildings**
- Directive (EU) 2018/844 - highlights:
  - National long-term renovation strategies
  - Electric vehicles recharging points
  - Smart readiness indicator for buildings



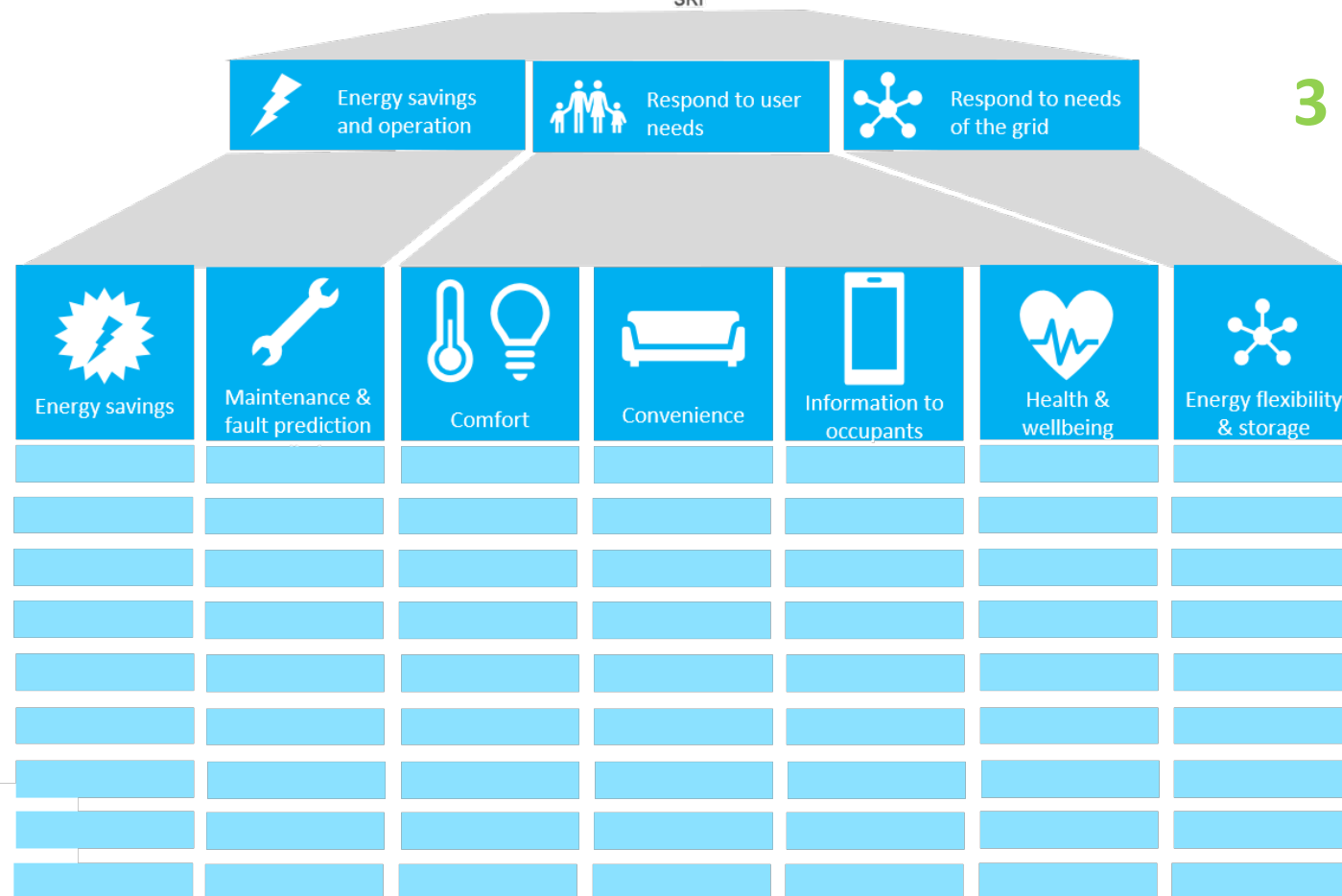
# SRI – Motivation and Scope

- Smart-ready technologies in buildings are beneficial (energy performance, comfort and convenience, smart grids)
- Rating smart readiness to **inform building owners and users** and, **promote smart technologies in buildings**
- 3 smart readiness aspects:
  - Ability to adapt its operation mode in response to the needs of the occupant,
  - Ability to maintain energy efficiency performance and operation of the building,
  - Energy flexibility / adapting to signals from the grid



# SRI in a nutshell

ONE SINGLE SCORE CLASSIFIES  
THE BUILDING'S SMART READINESS



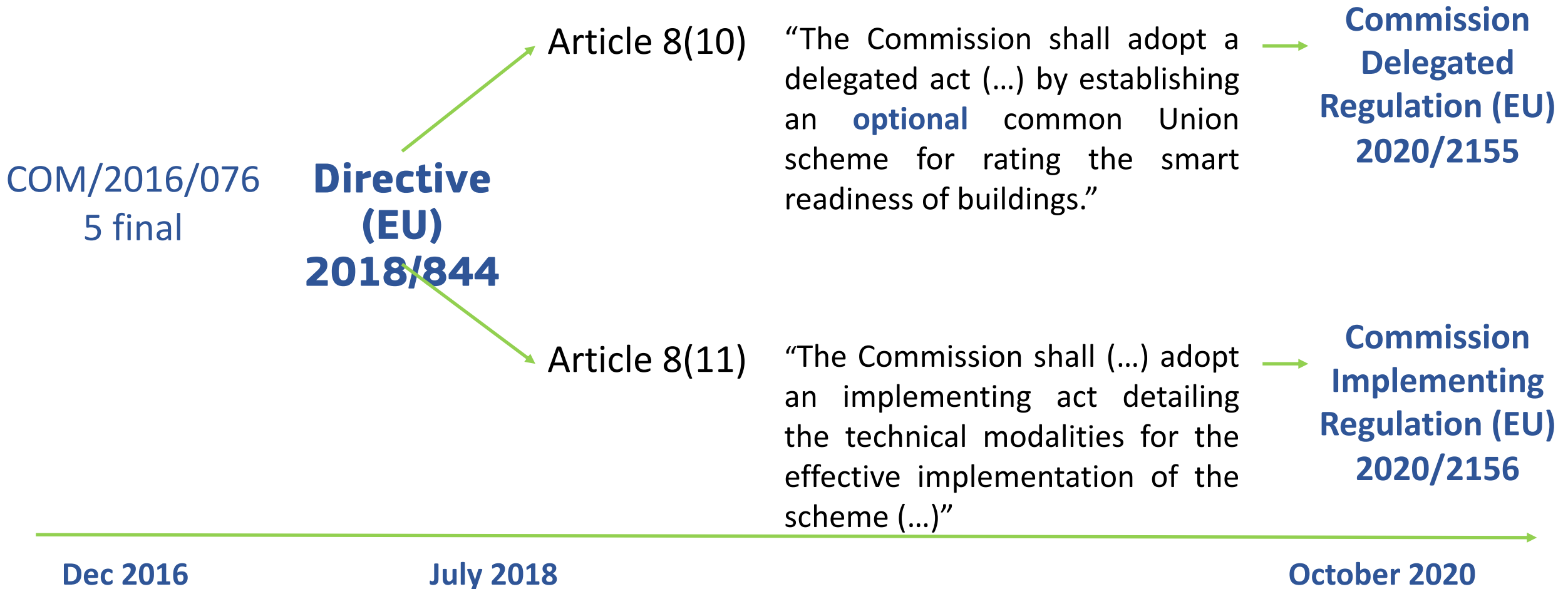
3 Key Themes

7 Impact Criteria

9 Technical Domains

A catalogue of  
technology-neutral  
smart ready services

# SRI – Policy making



# SRI – Delegated Act

## Art. 1 Subject matter and scope

## Art. 2 Definitions

Art. 3 Smart Readiness Indicator

Art. 5 Smart readiness rating

Art. 7 Smart Readiness Indicator Certificate

Annex VIII and IX

Scope,  
How rating (smart readiness class) is derived from scores,  
Contents of SRI certificates

Art. 4 Methodology for calculating the smart readiness indicator

Annexes I to VI

Calculation of smart readiness scores on the basis of services provided by building systems (from services to scores in %)

Art. 6 Optionality

Art. 8 Smart readiness indicator experts

Art. 9 Control System

Interpretation of optionality,  
Accredited or qualified experts,  
Control system

# SRI – Implementing Act

## Art. 1 Subject matter and scope

## Art. 2 Definitions

Art. 4 Issue of the SRI certificate and terms and conditions of its use

Art. 6 Self-assessment

SRI certificates only issued by experts – content in line with the DA's requirements

Self-assessment possible but does not lead to certificate

Art. 3 Accreditation and qualification of SRI experts

Art. 5 Coupling with EPC and inspection schemes

Information obligation about expert qualification

Coupling with EPBD-related schemes is possible, including for experts and control system

Art. 7 Monitoring and promotion of the smart readiness indicator scheme

Art. 8 Testing of the SRI

Annex

Reporting and monitoring, Testing phase at national level

# SRI - Regulations in force

- Regulations published on 21 December 2020 in Eur-Lex and entered into force on 10 January 2021:
  - **Regulation (EU) 2020/2155** for the Delegated Act – establishing an optional common European scheme (definition and calculation methodology)
  - **Regulation (EU) 2020/2156** for the Implementing Act – detailing the different technical implementation modalities
- Testing phases in Member States have started



# Launch of official SRI testing phases



**The decision to launch a test phase or implement the SRI belongs to EU Member States.**

Only where a MS decides to do so, formal SRI assessments can be conducted.

MS shall notify the Commission ahead of launching the test phase, also indicating applicable arrangements.



Private or research stakeholders not involved in official implementation or test phases are welcome to participate in discussions and to conduct informal SRI-related activities.

However, no formal SRI certifications can be issued without prior Member State agreement.



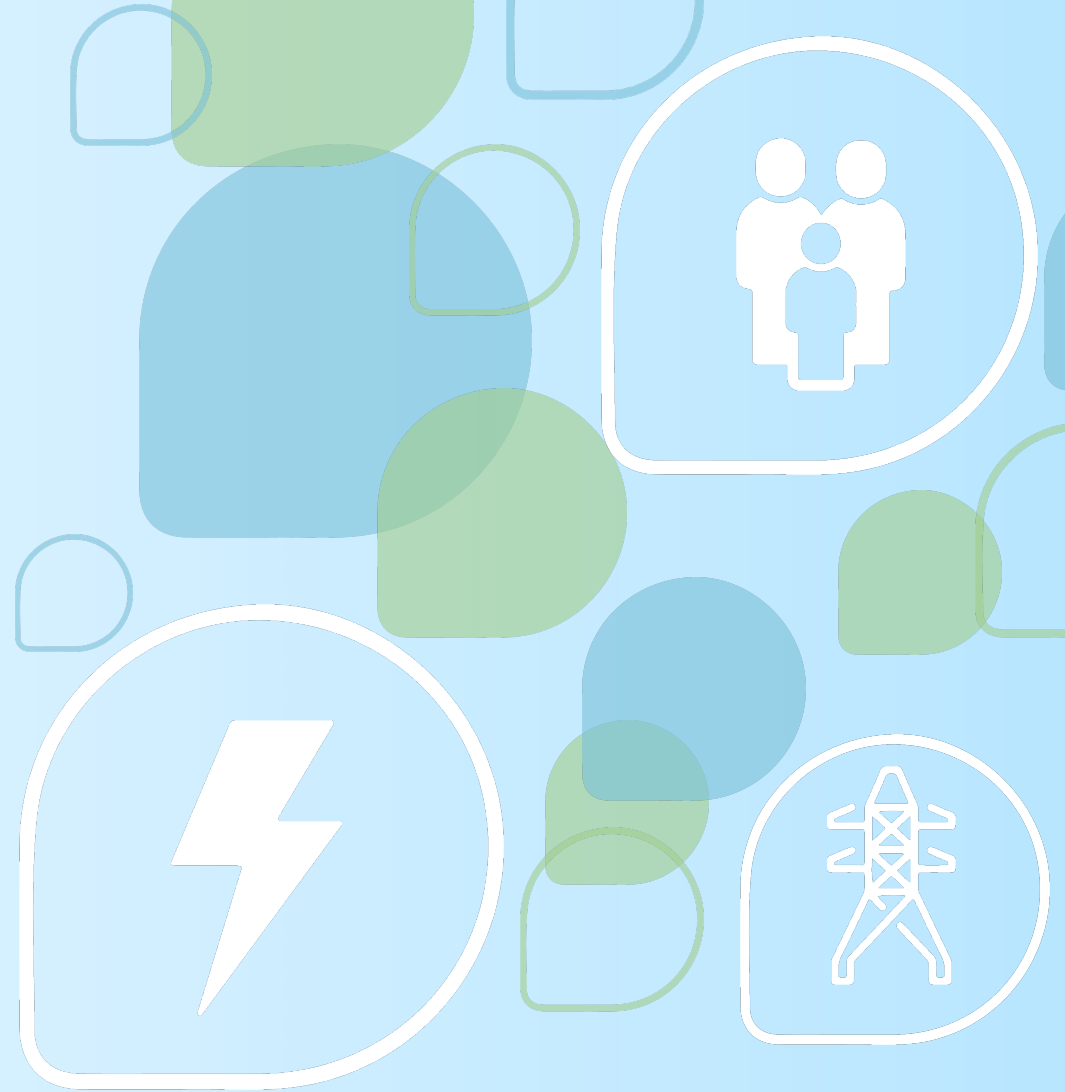
Brigitte Jacquemont – DG ENER

[Read more on the Energy performance of buildings directive](#)

# Smart Readiness Indicator (SRI)

Tasks and planning of the SRI support contract

*Stijn Verbeke – VITO/EnergyVille*



# SRI Technical support team

- SRI support team: 2 year service contract by the European Commission
- **Main aim:** provide technical assistance to the European Commission services and to Member States in the first phases of the testing and implementation of the SRI.
- **Consortium:** [VITO](#) (Belgium), Waide Strategic Efficiency Europe (Ireland), [Research to Market \(R2M\) Solution](#) (France) and [LIST](#), the Luxembourg Institute of Science and Technology
- **Timeline:** May 2021 – end of April 2023



# Tasks of the SRI support contract

## ● TASK 1: support for testing and implementation of the SRI.

- Helpdesk
- Tailor-made support for MS testing or implementing the SRI
- SRI assessment package available upon request

### A practical guide (PDF)



### A calculation sheet (Excel)



# Tasks of the SRI support contract

## ● TASK 2: establish the SRI platform



- Later today more on the structure and operation



# Tasks of the SRI support contract

- TASK 3: Technical assistance for the preparation of EU guidance
  - e.g. on service catalogues, weighting factors, additional info on cybersecurity and data protection, certificate design, etc.

# Tasks of the SRI support contract

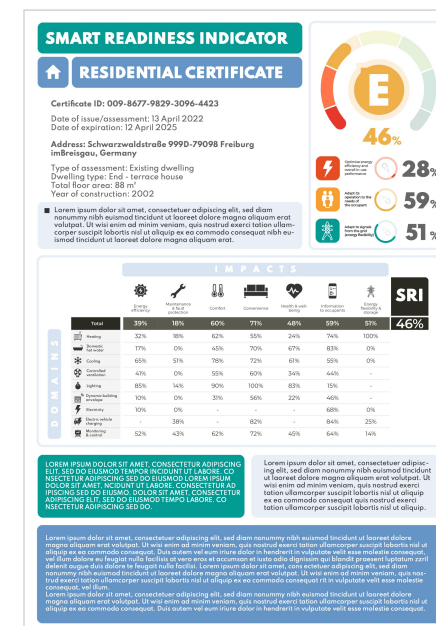
## ● TASK 3: Technical assistance for the preparation of EU guidance

- e.g. on service catalogues, weighting factors, additional info on cybersecurity and data protection, certificate design, etc.



<https://ec.europa.eu/eusurvey/runner/SRISurvey>

This survey is seeking the input of building sector professionals (including Facility Managers, EPC/HVAC assessors, or estate agents) to evaluate certificate design concepts





# Tasks of the SRI support contract

- TASK 4: Investigation of additional EU support for the roll-out of the SRI

→ surveys, questionnaires, interviews, e.g. on the need for software developments

# Tasks of the SRI support contract

## ● TASK 5: Awareness raising and dissemination

- Website: <https://ec.europa.eu/smart-readiness-indicator>
- [SRI training package](#)
- Helpdesk available through [support@smartreadinessindicator.eu](mailto:support@smartreadinessindicator.eu)
- SRI newsletter ([Subscribe here](#))



# Agenda

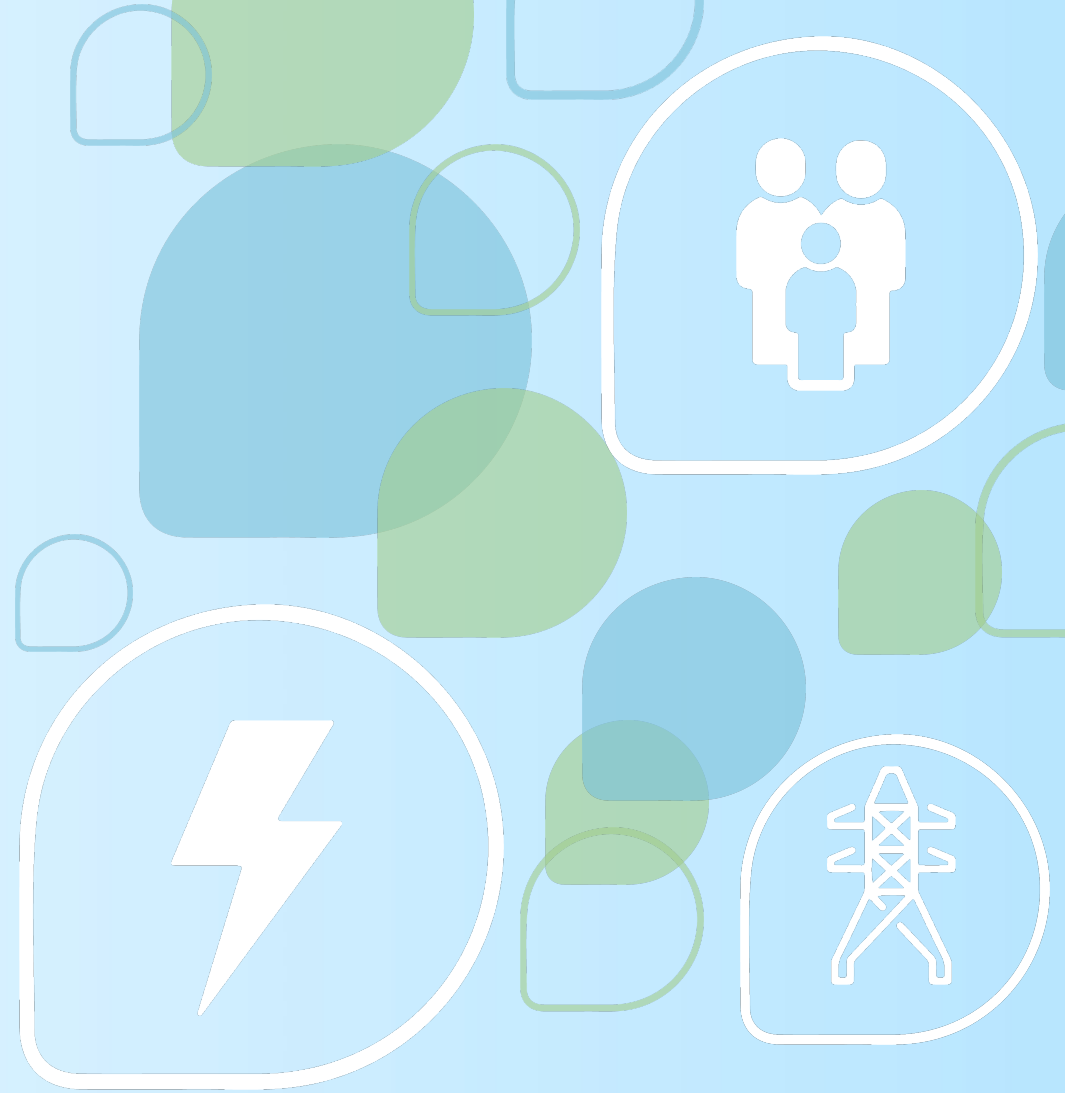
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# Smart Readiness Indicator (SRI)

Testing programmes

Summary of current status

*Sophie Dourlens-Quaranta*



# Strong interest expressed by EU stakeholders for the SRI



Set up and update  
of web resources



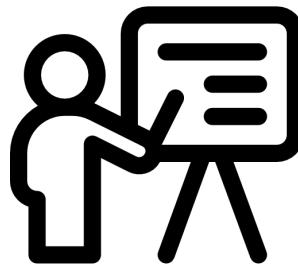
**750 visits /  
month on  
average**



Set up and  
management of an  
SRI helpdesk



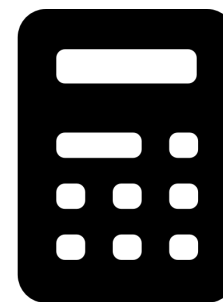
**115 questions  
received since  
the launch of  
the helpdesk in  
August**



Provision of  
trainings and  
webinars



**100+ attendees  
at the first  
training webinar  
held on 7  
December**



Provision of an SRI  
assessment  
package



**83 requests for  
the assessment  
package received  
so far**

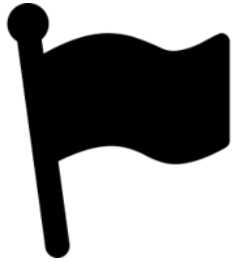


Provision of adapted  
support to MS for SRI  
implementation or pilot  
testing



**Preliminary  
exchanges  
with 10  
Member States**

# Testing programmes



**Official test phase  
launched by Member  
States**



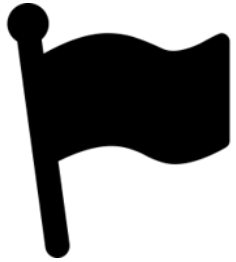
**Other  
expressions of  
interest**



## **Provision of adapted support:**

- Advanced training and coaching of experts
- Support for fine-tuning the calculation methodology to national specificities
- Support to define a testing protocol (number of buildings, recruitment, evaluation...)
- Elaboration of specific communication material
- Local support to national or regional authorities in charge of implementing the SRI
- ...

# Testing programmes



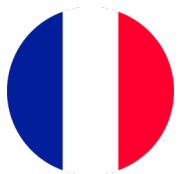
## Official test phase launched by Member States



**Austria**



**Denmark**



**France**



## Other expressions of interest

- *Other test phases (non-official for the moment, carried out through research projects or private initiatives) are also running*
- *All Member States are welcome to launch an official test phase*

# Austria

Robert Stadler – Austrian Institute of Construction  
Engineering (OIB)  
stadler@oib.or.at





# Motivation & Context

- An SRI assessment process that reduces subjectivity to a minimum and is based on objective, quantitative and transparent calculations. A methodology that focuses on energy efficiency and the reduction of CO2 emissions.
- The focus of the test phase is to refine the methodology described in the delegated and implementing acts of the SRI and to benchmark it against methods developed in Austria:

[https://nachhaltigwirtschaften.at/resources/sdz\\_pdf/schriftenreihe-2020-08-sri-austria.pdf](https://nachhaltigwirtschaften.at/resources/sdz_pdf/schriftenreihe-2020-08-sri-austria.pdf)

<https://www.mdpi.com/1996-1073/12/10/1955>





# Organisation of the national test phase

- National testing phase led by the Austrian Institute of Construction Engineering (OIB) and the Austrian Climate ministry (BMK)
- Key stakeholders & organisations involved: AEE Intec, University of Natural Resources and Life Sciences Vienna (BOKU)
- A large number of different building typologies are examined and assessed with regard to SRI variants on the basis of detailed documented buildings from the regions or the federal government (quantitative part of the study). The results are to be used to derive useful contributions for the design of the SRI platform at EU level and to gain knowledge for the test operation of an SRI in the interested Austrian regions and as a basis for decision-making on the implementation of an SRI in Austria.
- Assessments will be carried out by a consortium of researchers (AEE Intec, BOKU) which carry out a national project associated with the test phase





# Indicative timeline

- Current status: The national test phase has started in September 2021 and has been reported to the EC.
- The test phase is expected to last for 2-3 years and the associated research project has the following tasks:
  - surveys and data collection, examples of neighborhoods / buildings
  - illustration of possible calculation methods in an online platform
  - detailed calculations the SRI with the different methods
  - evaluation with the involvement of experts and stakeholders
  - summary of the results, statistical processing and utilization



# Expected outcomes & lessons to be learned

- The aim of the project is to develop, analyze and test various methods for assessing the smartness of buildings in Austria. The SRI methodology currently proposed by the EC as well as possible national variations especially on energy flexibility in the Austrian context and under the Austrian regulatory framework are to be tested and evaluated. Based on the findings from the project, the SRI platform at EU level will be supported and results reported.
- Our methods are aimed at the energy utility companies and energy suppliers. We want to strengthen the evaluation of the energy flexibility column of the SRI, since we regard the ability of buildings to store energy as crucial for using renewables in order to meet CO2 reduction targets.





# Invitation to participate in the test phase in Austria

- On the basis of buildings and neighbourhoods with a mixed structure and use, different assessment methods of “smart readiness” of buildings are tested and evaluated (qualitative part of the study). One of them is the SRI proposal of the EC, others come from the work in the IEA projects EBC Annex 67 and 82, the University of Natural Resources and Life Sciences Vienna, the national SRI Austria study 2019 as well as from international projects such as the Horizon2020 program of the EU.
- For this purpose, an online platform is to be developed on which different buildings or district data can be entered and evaluated in a standardized manner using various SRI methods. For participation please contact: **Armin Knotzer** <[a.knotzer@aee.at](mailto:a.knotzer@aee.at)>



# Denmark

Allan Hansen – Danish Energy Agency  
ahe@ens.dk





# Motivation & Context

- The overall purpose of the project is to investigate potentials and opportunities for the SRI in a Danish context.
- Three focus areas:
  - Testing the developed material
  - Input to a Danish context
  - Stakeholder involvement



# Organisation of the national test phase

- National testing phase led by the Danish Energy Agency in cooperation with the Danish Technological Institute.
- Key stakeholders & organisations involved: Building owners, and the whole ecosystem around buildings.  
Important with ongoing communication with stakeholders.
- Info on test buildings: expected 25-30 buildings. Offices, dwellings, multifamily, educational institutions – old and new, and with different energy supplies.
- Assessments will be carried out by assessors from the Danish Technological Institute.





# Indicative timeline

- Current status: The project has just started
- Next milestones (Tentative)
  - Preparation of the tools by Dec. 2021
  - Preparation of communication materials by Dec. 2021 (and ongoing)
  - Recruitment of buildings from Dec. 2021 to Mar. 2022
  - Workshop with stakeholders Mar. 2022
  - Completion of national test phase medio 2022



# Expected outcomes & lessons to be learned

## ● 1) Testing the developed material:

- SRI calculations performed on a number of buildings - using the calculation sheet from the assessment package.
- Interviews of building owners for the performed tests – with focus on understanding and experience of the labeling.

## ● 2) Input to a Danish context:

- Based on knowledge gained from the performed calculations, a proposal will be prepared for how the method can or should be adapted to a Danish context.

## ● 3) Stakeholder involvement:

- Convert knowledge obtained through the tasks above through a workshop with a presentation of the current results obtained in the project.
- It is important that knowledge and experience with the indicator is communicated on an ongoing basis, so the test contributes to a general increased level of knowledge about the indicator.





- Thank you
- Allan Hansen  
Danish Energy Agency  
ahe@ens.dk



# FRANCE

A. Walgraffe - Ministry for Housing

[Annabelle.walgraffe@developpement-durable.gouv.fr](mailto:Annabelle.walgraffe@developpement-durable.gouv.fr)

N. Cabassud - Cerema

[Nicolas.cabassud@cerema.fr](mailto:Nicolas.cabassud@cerema.fr)





# Motivation & Context

- French policies related to the energy performance of buildings
- Previous participation at the European working group B on the calculation method (2018)
- Public test (2019)



# Organisation of the national test phase

- National testing phase led by Ministry for Housing and the Cerema
- Key stakeholders : willingness to pursue the exchange with the sector and actors involved in the beta test or interested by the experimentation. To be defined later on.
- Test of buildings. First step : focus only on the methodology, on a larger sample of buildings. This test will determine, if and how we will continue the experimentation.
- Assessments will be carried out by EPC assessors





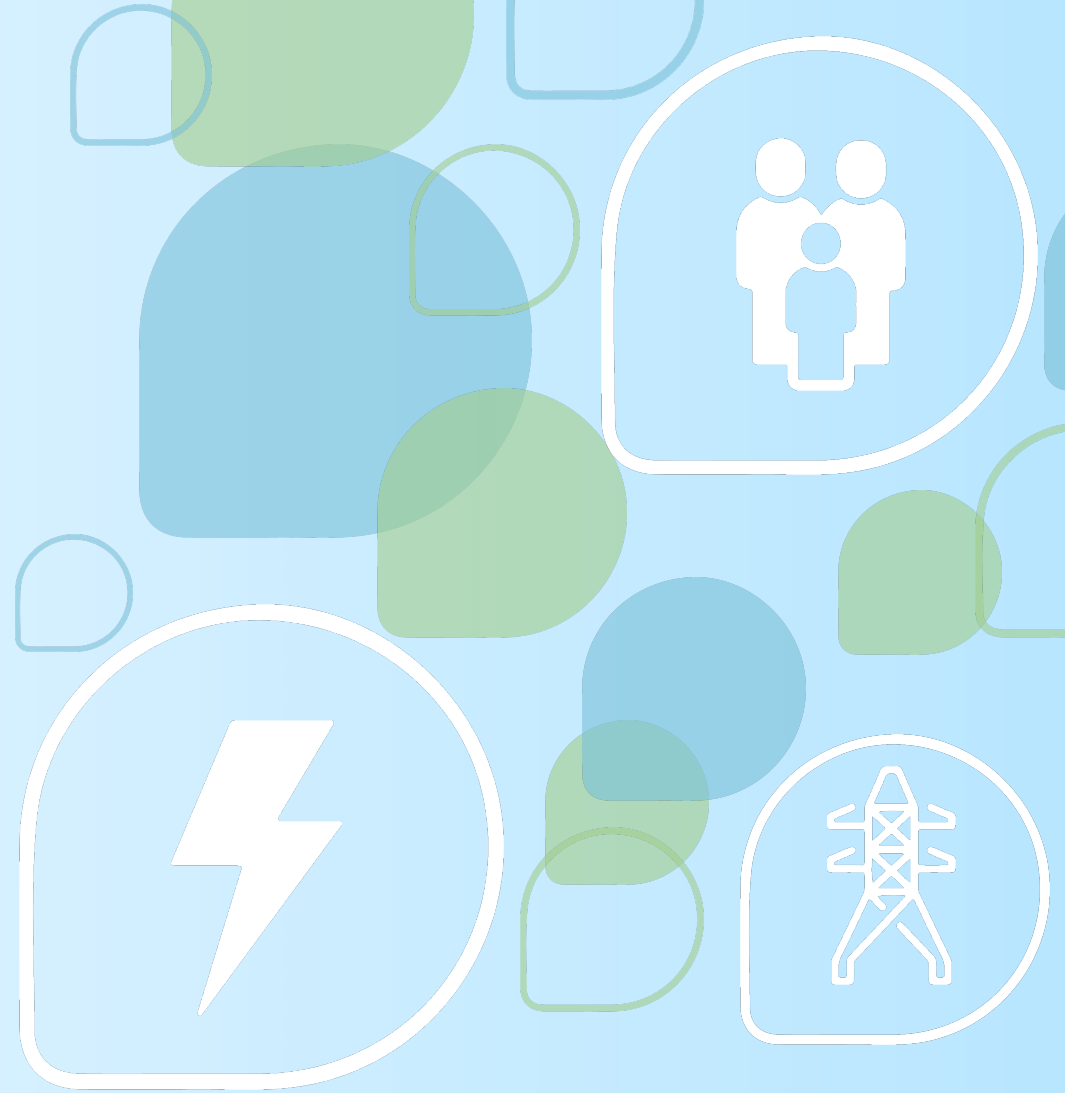
# Indicative timeline

- Current status: preparation of the test phase
- Next milestones (Tentative)
  - Preparation of the tools from 01/2022
  - Preparation of communication material from 01/2022
  - Recruitment of buildings from 01/2022
  - Assessors training from 02/2022
  - Beginning of national test phase from Q2/2022
  - SRI implementation is not decided yet

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# ● Smart Readiness Indicator (SRI)



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# Structure and operation of the SRI platform





# Structure of the SRI platform

- SRI platform plenary meetings
  - Interaction / discussion on technical, regulatory and implementation aspects of the SRI
- SRI platform Working Groups on:
  - Member State SRI test phase
  - Maintenance & potential extension of the SRI calculation methodology
  - SRI value proposition and supporting measures
- SRI platform secretariat:
  - Management of the platform
  - Organisation of the plenary meetings
  - Consolidation of reporting outcomes of the platform
  - Support for WGs and individual stakeholder groups



# Scope of WG on Maintenance & potential extension of the SRI calculation methodology

- Process for updating of service catalogues, e.g. when new smart services become available
- Updating and harmonisation of weighting factors for various climatic zones
- etc.

Note: this WG focusses on the SRI calculation methodology as described in the EC legal acts

Are you more interested in discussion on potential evolutions for data-driven in-use metrics?

→ join the [smartbuilt4EU](#) Task force 3, which will prepare a white paper on this topic



# Scope of WG on SRI value proposition and supporting measures

- Clarification and communication of the SRI's value proposition
- Supporting SRI assessment
- Professional training and capacity building
- Consideration of needs for a common online assessment tool
- SRI needs within the Single Market
- Potential linkages between the SRI and other initiatives



# SRI platform management and operational rules

- SRI platform plenary meetings
  - Open to all
  - 2 meetings/calls per year
- SRI platform Working Groups (WG)
  - The number of membership positions per WG will be limited to ensure a balanced composition and allow in-depth collaborations
  - Thematic scope
    - Member State SRI test phase and implementation
    - Maintenance & potential extension of the SRI calculation methodology
    - SRI value proposition and supporting measures
  - At least 4 meetings/calls per year per WG

# Target composition of SRI platform Working Groups

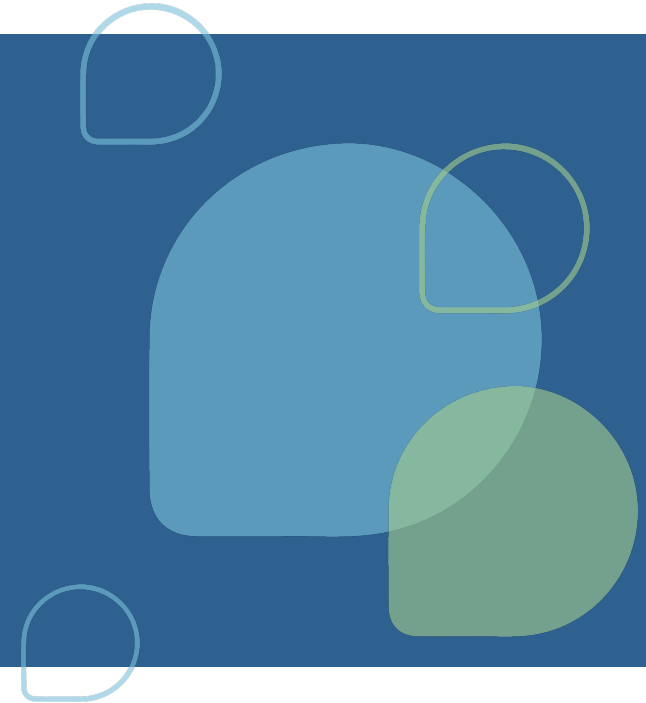
<b>SRI3 Targeted Stakeholder Types</b>  Not mentioned in the list, but automatic membership granted; *SRI3 Consortium representative(s) *European Commission services representative(s)	SRI3		
	Platform working groups		
	Member State SRI test phase	Maintenance and possible extention of SRI calculation methodology	SRI value proposition and supporting measures
Member States opting for SRI testing	x	x	x
Member States observers			
Commercial actors (private sector actors)	n.a.		
Equipment manufacturers and their professional associations		x	x
Equipment installers and their professional associations		x	x
Real estate owners / managers associations			x
Building assessors and their professional bodies		x	x
Facility managers and their professional bodies		x	x
Civil society organisations			
Energy and environment NGOs - with a focus on buildings			x
Consumer, tenant and housing organisations			x
Standardisation bodies			
Certification and accreditation bodies		x	x
Research organisations & Academia		x	
Experts and Consultancy organisations			
Other stakeholders			
<b>Total number of members</b> <i>(excl. SRI3 consortium, EC services and MS representatives)</i>		15	15



# SRI platform management and operational rules

- SRI platform Working Groups
  - Application for membership is open to all, but the no. of members will be limited
  - Participation in WGs is limited to members only, the SRI secretariat and the EC
  - Contribution to platform WGs is open to all (via white papers, position papers,...)
  - Each WG can decide on its own governance,
  - Each WG reports back to the SRI secretariat on activities and outcomes
  - Main outcomes are presented at the SRI platform plenary meetings
  - Outcomes are advisory

# Invitation to apply for membership of the platform Working Groups





# Application for membership of the SRI platform Working Groups

## ● Procedure & rules

### ● Application for membership of the SRI platform Working Groups

- Application is to be done via the application form
- Application for membership per platform WG is open for one membership position per organisation
- Each member organisation is to be represented by one individual person
- Any individual is only allowed to represent one organisation
- Individuals that are members of more than one organisation can not become a member if one of those organisations already has a member

### ● Membership

- A minimum attendance to platform Working Group meetings/calls of at least 75% is required
- All members are to provide active contributions in line with the SRI platform general purpose
- The EC reserves the right to suspend a platform working group membership in case of involvement in activities that might be counteracting on the SRI platform general purpose

# Application for membership of the SRI platform Working Groups

- You are invited to apply to join the SRI platform Working Groups
  - Deadline: 31 January 2022
  - Applications should be submitted via the following link
    - <https://ec.europa.eu/eusurvey/runner/SRI-WG-Application-Form>
    - A description of rules & procedures will be published on CIRCABC at:  
[https://circabc.europa.eu/ui/group/54384127-eb1d-445e-9b6e-ef5ef14fe429/library/cc4bdb0e-8944-4950-afb3-0a2dfb408db3?p=1&n=10&sort=modified\\_DESC](https://circabc.europa.eu/ui/group/54384127-eb1d-445e-9b6e-ef5ef14fe429/library/cc4bdb0e-8944-4950-afb3-0a2dfb408db3?p=1&n=10&sort=modified_DESC)

Smart Readiness Indicator Platform Working Groups

Call for Platform Working Groups Members

## APPLICATION FORM

Family Name		First Name	
Contact Address		Telephone	
Email		Email to cc (in case of need)	
Gender		Nationality	
Organisation/company supporting the candidate			
Position in the organisation			
Stakeholder Group represented by the organisation (Choose the option)	<input type="checkbox"/> EU Member States	<input type="checkbox"/> Equipment manufacturers	
	<input type="checkbox"/> Energy and environment NGOs – with a focus on buildings	<input type="checkbox"/> Equipment installers	
	<input type="checkbox"/> Consumer organisations	<input type="checkbox"/> Real estate owners / managers	
	<input type="checkbox"/> Certification and accreditation bodies	<input type="checkbox"/> Building assessors	
	<input type="checkbox"/> Research organisations and academia	<input type="checkbox"/> Facility managers	
	<input type="checkbox"/> Other stakeholders. Please provide a brief description (max 3 lines)		
Platform working group of Interest (Choose the one of interest*)	<input type="checkbox"/> Platform working group 1: Member State SRI test phase and implementation		
	<input type="checkbox"/> Platform working group 2: SRI calculation Methodology		
	<input type="checkbox"/> Platform working group 3: SRI Assessment process and supporting materials		
Short CV	Please provide a short CV about your professional background (max 10 lines)		
Personal Motivation in relation to the platform's activities and most relevant experience in the related	Please explain your motivation and experience:		

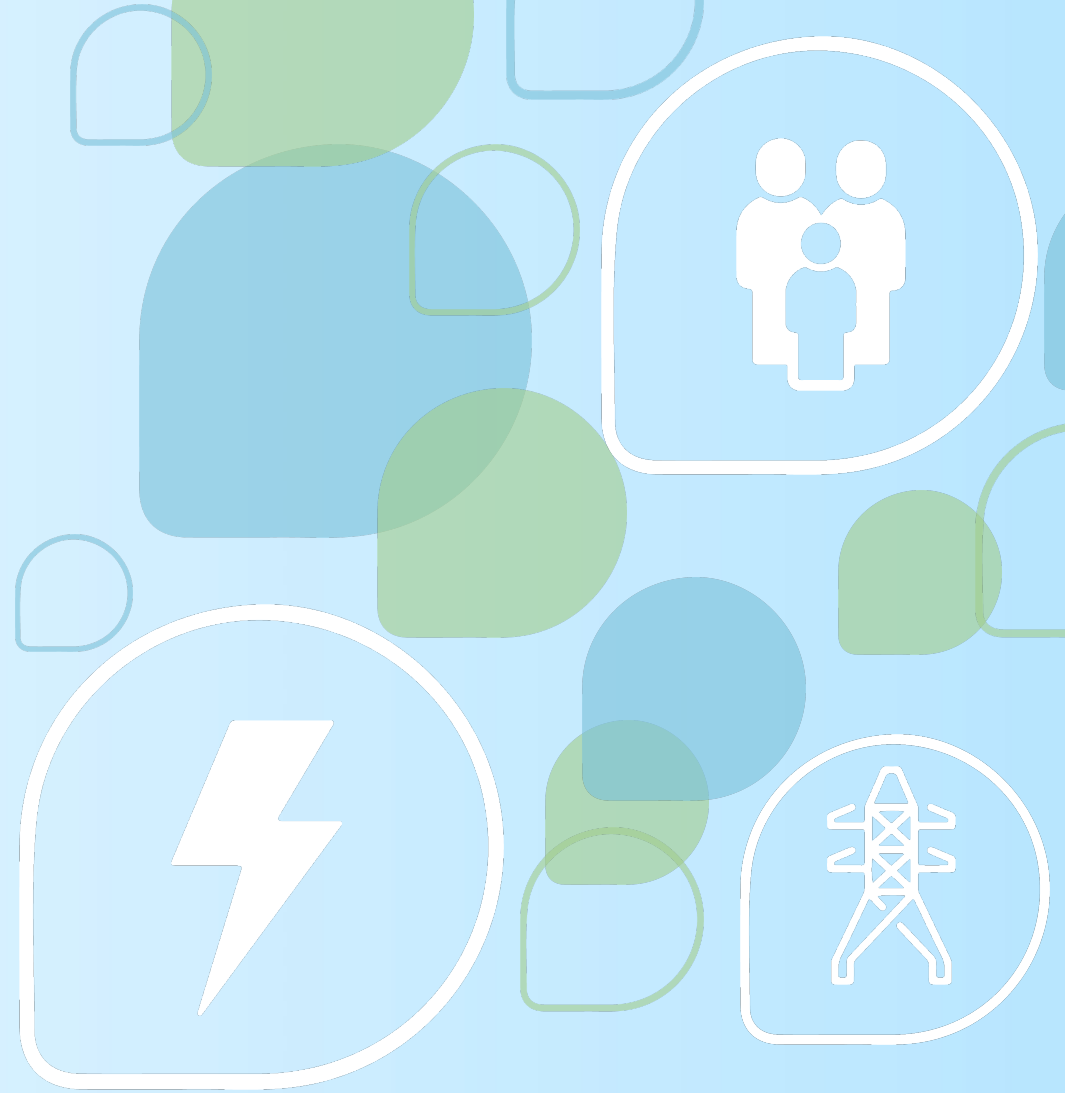
# Agenda

Welcome	Stefan Moser – DG ENER B3
Introduction	
Summary of the previous SRI development work	Stijn Verbeke - VITO
What is in the EPBD and delegated/implementing acts	Brigitte Jacquemont – DG ENER
Tasks and planning of the SRI consortium	Stijn Verbeke - VITO
Testing and implementation of the SRI in the EU	
SRI testing programmes – overview of current status	Sophie Dourlens-Quaranta – R2M
Member States' presentation on local SRI testing activities	Austria: Robert Stadler - OIB Denmark: Allan Hansen – DEA France: Annabelle Walgraffe – DGALN / Nicolas Cabassud – CEREMA
Break	
The SRI platform	
Presentation on the structure and operation of the SRI platform	Paul Waide - WSEE
Invitation to apply for membership of the platform Working Groups	Paul Waide - WSEE
<b>Discussion; Q&amp;A</b>	
<b>Open discussion on questions received via the chat</b>	
Close of meeting	Brigitte Jacquemont – DG ENER

# Smart Readiness Indicator (SRI)

Questions & Answers

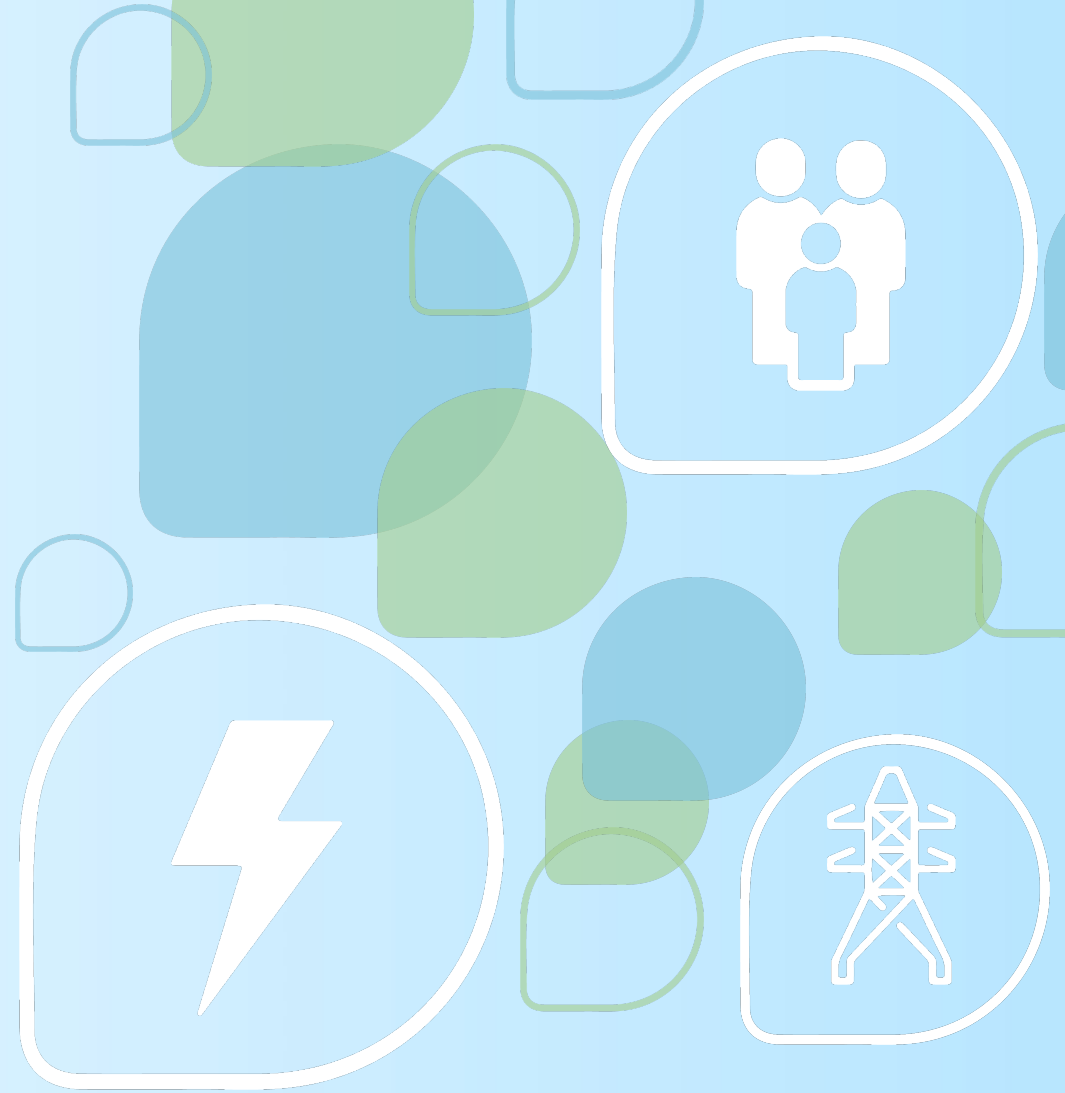
*Moderator: Regis Decorme – R2M*



# Smart Readiness Indicator (SRI)

Close of meeting

*Brigitte Jacquemont – DG ENER*



# Thanks for your attention!

Contact: [support@smartreadinessindicator.eu](mailto:support@smartreadinessindicator.eu)

Web: <https://ec.europa.eu/smart-readiness-indicator>

#SmartReadinessIndicator

